



Thank you for accessing the U.S. Environmental Protection Agency's Stratospheric Ozone Protection website with information about a potential violation of the refrigerant recovery and recycling requirements established in the Clean Air Act Amendments of 1990 (the Act). EPA appreciates tips from private citizens who witness or know of an illegal release of refrigerant into the atmosphere. In most cases, you will not be contacted by EPA again unless

clarifying information is needed, since Agency staff and contractors are not permitted to discuss ongoing investigations or enforcement cases with the public. The Agency would therefore like to explain what happens to the information that you will be supplying to EPA.

Each caller with a tip who contacts the Hotline is sent a form to detail the information, as well as a list of the EPA regional offices which serve the various states. Once you have completed the attached form, you should send your statement to the appropriate regional office.

The regional office may then follow up in one of several ways. In some cases, the regional office may send an investigative letter requiring that the letter's recipient provide more information about the incident. EPA is authorized to issue these letters under Section 114 of the Act. Failure to respond to a Section 114 letter can lead to an enforcement action. In some cases, the regional office may send an investigator to the organization or individual involved to get more information about what happened. In some cases, the tip is reviewed but no action is taken because the circumstances of the incident do not support additional enforcement action.

From the response to these Section 114 letters, on-site investigations, or other communications about the potential violations, the EPA regional office decides whether to pursue legal action against the alleged violator. Because proving a violation may be a complex effort, the final number of penalties levied against individuals or organizations will ultimately be a small fraction of the number of tips that EPA receives.

Should you have any questions about this process, please call the Ozone Hotline at (800) 296-1996 between 10 a.m. and 4 p.m., Monday through Friday Eastern Time, or go to our web page at www.epa.gov/cgi-bin/oarcmt.pl?OLP to send a comment or question electronically.

Stratospheric Protection Division (6205J)
Office of Atmospheric Programs
Office of Air and Radiation
U.S. Environmental Protection Agency
Washington, DC 20460

Fact sheets and public information brochures on recovery and recycling requirements can be requested from the Hotline at (800)296-1996 or found at <http://www.epa.gov/ozone/title6/609/609.html> (automotive) and <http://www.epa.gov/ozone/title6/608/608.html> (stationary/commercial) .

**Stratospheric Ozone Compliance Program
Record of Complaint**

Date Completed / /

Organization or person involved

Name of complainant

Owner's or other contact's name
()

Organization
()

Phone number

Phone number

Address

Address

Location at which violation occurred (if different
than above)

Name(s) of additional personnel who
witnessed violation
()

Phone number

Name
()

Date on which violation occurred

Phone number

Please describe in as much detail as possible the circumstance surrounding the violation

☐ Please check here if you require confidentiality.

☐ Please check here if you are interested in the Citizens' Award Program.

EPA Regional Offices

Send the form to the EPA office listed under the state or territory in which the violation occurred.

Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont

Wayne Toland
U.S. EPA Region I (SEA)
JFK Federal Building
One Congress Street, 10th Floor
Boston, MA 02203
TEL: (617) 918-1852
FAX: (617) 918-4939

New York, New Jersey, Puerto Rico, U.S. Virgin Islands

Diane Fiorito
U.S. EPA Region II
Air Compliance Branch
290 Broadway, 21st Floor
New York, NY 10007-1866
TEL: (212) 637-4047
FAX: (212) 637-3998

Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, West Virginia

Richard Eaton
U.S. EPA Wheeling Office
303 Methodist Building
11th & Chapline Streets
Wheeling, WV 26003
TEL: (304) 234-0265
FAX: (304) 234-0282

Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, Tennessee

Dan Lucero
U.S. EPA Region IV (APT-AE)
61 Forsyth Street, SW
Atlanta, GA 30303
TEL: (404) 562-9213
FAX: (404) 562-9164

Illinois, Indiana, Michigan, Minnesota, Ohio, Wisconsin

Rochelle Marceillars
77 West Jackson Blvd.
Chicago, IL 60604
TEL: (312) 353-4370
FAX: (312) 353-8289

Arkansas, Louisiana, New Mexico, Oklahoma, Texas

Toni J. Allen
U.S. EPA Region VI (6EN-AA)
First Interstate Tower at Fountain Place
1445 Ross Ave., Suite 1200
Dallas, TX 75202
TEL: (214) 665-7271
FAX: (214) 665-7446

Iowa, Kansas, Missouri, Nebraska

Alice Law
U.S. EPA Region VII (ARTX/APCO)
901 North 5th Street
Kansas City, KS 66101
TEL: (913) 551-7623
FAX: (913) 551-7065

Colorado, Montana, North Dakota, South Dakota, Utah, Wyoming

Cindy Reynolds
U.S. EPA Region VIII (8ENF-T)
999 18th Street, Suite 500
Denver, CO 80202
TEL: (303) 312-6206
FAX: (303) 312-6409

American Samoa, Arizona, California, Guam, Hawaii, Nevada

Jeff Darcy
U.S. EPA Region IX (AIR6)
75 Hawthorne Street
San Francisco, CA 94105
TEL: (415) 744-1143
FAX: (415) 744-1076
Region IX Complaint Line: (415) 744-1086

Alaska, Idaho, Oregon, Washington

Ann Wawrukiewicz
U.S. EPA Region X (OAQ-107)
1200 Sixth Avenue
Seattle, WA 98101
TEL: (206) 553-1172
FAX: (206) 553-0110